



\$110 Dollars and Counting for Domestic Violence Services of Snohomish County!

Quarter 2 of our 2020 referral program was a success! A HUGE thanks to each of our clients who helped us raise \$770 for Lynnwood senior facility, Homage! For each referral you sent, Mosaic Insurance donated \$10. Thank you for taking the time to give kudos to your favorite agent! Donations will help Homage programs like Meals on Wheels and Dial-A-Ride.

We truly did something great! And, we will get to do it again with our current quarter 3 charity, Domestic Violence Services of Snohomish County (DVS) located in Everett, WA. Mosaic donations will go towards items like shelter, clothing, food, transportation, etc. for children, teens, and adults affected by domestic violence in our community. Pictured is the DVS facility, and their *Susan's Youth Center* where kids can play and do arts and crafts.



"We thank all of you for the compassion, patience, and understanding. You have gotten us to a place that's safe, stable and you all made a dream come true for us. Hugs, Hugs, Hugs"

- Anonymous



"This stay has given my daughter and me tremendous amount of belief in ourselves. We are strong and more self-aware of red flags. We have learned that it is OK to set boundaries."

- Anonymous



We miss you all, but we want to keep you safe!

Mosaic's in-person office is still closed due to COVID-19. We will continue to work remotely, Monday through Friday from 8:30 am-5 pm. Your agent has a completely functional home office and is ready to assist you. If you need us, we are only a phone call or email away! We will update you when our in-person office is safe for visitors.

Get the inside scoop on...

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Up Close and Personal

Our Mosaic of Commercial Lines Rock Stars & Administrative Super Stars!



Claudia Holl, *Licensed Protection Advisor*
Spanish Speaking; Claudia@mosaicia.com

Much more of a doer than a sitter, I have always been an achiever. In college, I earned my degree while working full-time at a major coffee distributor. I believe in success through hard work and persistence. My motto has always been: stay focused, be dedicated, and avoid shortcuts. I have found much joy in lending out a hand to anyone in need at work or in my personal life. Each day, I aim to ensure my clients always receive a great client experience as well as having the right coverages for themselves and their loved ones. Outside of work, I enjoy watching sports, sewing, watching movies, traveling, and cooking. I usually design and sew my own blouses, and I am a big Seahawks and Sounders fan! I love to watch soccer especially when Colombia is playing the World Cup.



Karen Moehrle, *CIC Commercial Account Manager*
Karen@mosaicia.com

After graduating from the University of Minnesota in 1983, I began my insurance career as a licensed life and health insurance agent. Since then, I have obtained Property and Casualty licenses in several states, various WA Security licenses, and my CIC designation (2007). I have held positions in life, personal, and commercial insurance in various departments. Also, I have owned two P&C agencies as well as had the honor of being a CISR Instructor for the WA PIA National Alliance. Traveling has also kept my insurance world interesting. Working with insurance professionals of all kinds throughout the U.S. has been a priceless experience.



Since 2016 I have been a Commercial Account Manager and Producer of Commercial insurance for Mosaic, and I look forward to continuing my insurance journey.

In my free time I am always looking to have a good time with my family and friends. Depending on the day, you can find me doing all kinds of things from family get-togethers, to playing the piano, gardening, watching sports, boating, eating Hungarian food, and listening to "ole Time Rock'n'Roll." No matter what the day has in store for me, at the end of the day it is important to me that I helped at least one person in a positive way.



Brad Crawford, *Commercial Producer*
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I have been involved in rowing since the mid 1990s and have become a bit of a DIY fan as well. I enjoy fixing up and driving classic cars. My 2 boys keep me active, and I enjoy spending time with them—coaching their soccer and baseball teams, and going on hikes as a family. Family is huge to me. I want to create good humans. I always aim to feel connected and passionate about what I do day to day in work and life. As a coach, parent, manager and former teacher, I think I am a fan of helping people. There is no better feeling than seeing the lightbulb go on over someone's head. I take that same approach when I talk to my clients. I want to inform and educate them on what they are getting in a policy, not just sell them something. I used to focus on the small business owners in the Northwest, helping clients grow their business when I was a bank manager. Now, as an insurance agent, I help them protect what they built in that business. I want to put things in a better position than they were before, which is why I also enjoy helping humane societies like Oregon Dog Rescue and Pixie Project.





Jill Enstrom, Commercial Assistant Account Manager
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I followed my mother's footsteps and started out my insurance career right out of high school, getting licensed in both personal and commercial insurance from the start. I have been in the insurance industry since 1990, and love solving "Insurance Puzzles." It is a great feeling to work with our vast array of clients and to watch them grow, be successful, and help in any way I can with their insurance needs. I find it is a great practice to be a good listener, as people want to be heard, especially in the event of a claim. Outside the office, I love cooking, traveling to tropical places, dancing, and of course—animals, animals, animals! I belong to several local humane societies, like PAWS and Happy Paws Farm. My family has 3 current rescue dogs who I love unconditionally! I have been a caregiver at home while still working fulltime, starting out with my grandmother, and then my uncle and parents. I also have an Orange Belt in Kajukenbo, which is a hybrid form of martial arts from Hawaii. It is derived from Karate, Judo, Jujutsu, Kenpo, and Boxing. I still have a ways to go as far as belt status, but plan to work that into my future!



Kristen Slagle, Office Administrator
Kristen@mosaiccia.com

Before joining the Mosaic Team in May of 2018, I worked in the healthcare field on and off for 25 years. Changing careers allowed me to carry over my compassion and well-being of others. Each day, I can do what I love to do—help people.



I have two wonderful children and one granddaughter (as of right now). Though all my family lives out of state, we still travel to see one another and take advantage of Zoom chats! To keep my mind off missing my family, I spend A LOT of time down at the beach with my dog, Maya. I look for sea glass and enjoy the sound of the waves—my serenity spot! I also enjoy taking walks, fishing, taking drives to explore new areas, trying new cooking recipes, singing karaoke, dancing, and spending time with my friends. I look forward to many years with Mosaic Insurance and serving our community!



Meagan Baron, Client Experience & Marketing Manager
Meagan@mosaiccia.com

I feed my Creativity Beast through writing, crocheting, sewing, marketing, social media, photography, and any other crafts I can get my hands on! I always need to be doing something unique and innovative. My passion for creativity fuels my love for helping others. I have been writing a fantasy novel series to help sexual assault survivors since 2006, and hope to be published in the near future. I also have a Violence Survivors Facebook page where I help provide coping tips in the community (@ViolenceSurvivors). I wanted my career path to be creative and spontaneous as well. I graduated Summa Cum Laude with my Bachelor's Degree from Washington State University's College of Communication, majoring in Integrated Strategic Communication and minoring in Business Administration. Prior to WSU, I received my Written Arts and Sciences Associates Degree from Everett Community College, focusing on journalism, creative writing, and marketing. Licensed in personal insurance since 2019, I aim to create material that answers any questions you have and provides more resources to help you protect what matters most to you. I have been in the marketing field since 2010 and can't wait to create more projects!



Recent 2020 Reviews!



“**Karen** was BEYOND helpful and was able to professionally guide us on what coverages our business needs for what we are doing. I am so happy I got to work with her. Thank you for following through and getting me the proposals the same day as you promised. She even gave more guidance after the sale which truly says something about the values at Mosaic Insurance Alliance, they're there to help you.”



~Dennis Y. from Lynnwood, WA



“Thank you, **Jill** for helping me today with the 'last-minute' items that I requested. With my main customer needing various documents submitted to fulfill my contractual agreement with them, these documents are crucial for payment and compliance. Thanks again for understanding the urgency of this matter. Your kindness and professionalism made this easy and quick. Best to you!”



~Mark T. from Tacoma, WA



“Thank you very much **Claudia** and **Dayana** for helping me with all my questions. They deserve 100 stars. They are a good team and always very friendly and professional with their clients. I recommend this insurance to anyone who needs it.”



~Pedro L. from Marysville, WA



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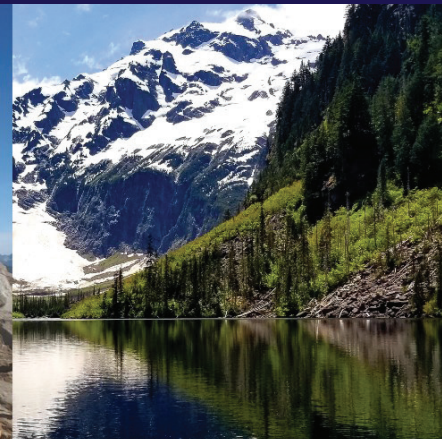
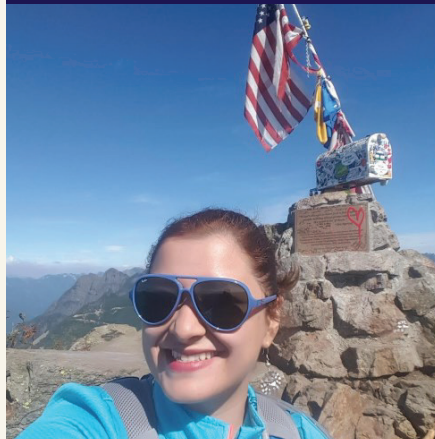
WA Hiking 101

Planning a hiking trip? Personal lines Rockstar, Dayana Melgar, has what you need for a great hiking starter pack! Read our online blog for more hikes, pictures, and tips.

When hiking, bring...

- Backpacks
- Bug repellent
- Flashlights
- Water & snacks
- Needed passes
- Emergency cash
- Sunscreen
- First aid kit
- Jackets

Below are two of Dayana's pictures—Mailbox Peak (left) that is hard difficulty and 9.4 miles roundtrip; and Goat Lake (right) that is moderate difficulty and 10.4 miles roundtrip.



Summer Is the Top Season for Car Theft and Break-Ins



Washington has been ranked 4th place in the top 10 states with the highest number of vehicle thefts, and there are over 700,000 cars stolen in the US each year. Is your car protected against prowlers? We have tips on avoiding car prowlers, what do to if it happens to you, and understanding car theft insurance in our blog: <https://www.mosaicia.com/blog/>



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